

Sustainable Preparedness & Response Systems

Targeting System Improvements Using Metrics & Models of Performance

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PHASYS

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Purpose

To generate criteria and metrics for measuring the effectiveness and efficiency of preparedness and emergency response systems

with application for evidence-based planning & investment for the public health system



To build sustainable preparedness & response systems -

Target investments to increase positive impact on outcomes



Research for "all hazards"

PHASYS starts with infectious diseases

 Outbreaks provide data, experience, and involvement among many public health system nodes

PHASYS later extends to natural disasters, accidents, and terrorism with public health consequences

 Each hazard type has response systems similar to and distinct from the others



Assumptions for sustainable system performance in response to infectious disease outbreaks

- 1. Optimal outcome is fewest cases
- Cases are fewest when time between critical response actions is shortest.
- Critical response actions are most rapid when system characteristics are optimal.
- 4. Optimal system characteristics have measurable indicators.
- 5. High-impact indicators can be identified in in **computer- generated models.**
- Model-identified indicators can tested and validated in field observations.



System characteristics supporting critical actions in outbreak response:

- Clinical acuity to diagnose
- Laboratory capacity to confirm
- Information intake for reporting
- Case investigation capacity

- Authority to mitigate exposure source
- Communication authority, expertise & competence
- Management capacity for treatment & prophylaxis

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In a 25-year retrospective literature review of >100 outbreak reports, 10 time-specific critical response actions were observed:

Potter, Sweeney et al., JPHMP 13 (5), 2007.

- Clinical observation
- Accurate diagnosis
- Laboratory confirmation *
- Exposure source identification
- Report to public health authority

- Risk-mitigation
- Population prophylaxis (if diseaseappropriate)
- Public education
- Risk advice to healthcare workers
- last new case documentation



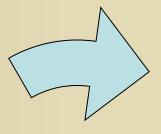
System characteristics & proposed indicators for outbreak response

CHARACTERICTICS	INDICATORS, SUCH AS
Clinical	Time between observation & diagnosis
Laboratory	Time to confirm diagnosis
Info intake	Time to receive & act on clinical or lab report
Case investigation	Time to deploy field staff, create case definition, find cases
Authority	Time to mitigate exposure source (i.e., close restaurant; impose quarantine)
Communication	Time to communicate inter-agency and with media & public; effects of communication
Management	Time to deliver prophylaxis and/or treatment

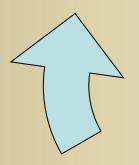


Iterative approach to modeling, testing, and validation

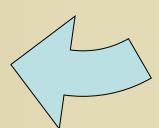
Identify & Validate Response Indicators in Field Activity



Build Response Indicators in PHS model



Identify High-Impact Response Indicators



Challenge Model with Outbreaks



School Outbreak Movie

Limitations and caveats

- Modeling requires practice expertise
 - Field data
 - Professional participation & advice
- Good models are simple, not perfect
 - Refinement of system indicators occurs incrementally
- Model results are not generalizable
 - But do yield insights for field study, decision-making, and policy-making



Achieving sustainable response systems

"To improve something, we must be able to control it;

to control it, we must be able to understand it; and

to understand it we must be able to measure it."

B.Turnock, Public Health – What It Is & How It Works



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